



Heating • Air Conditioning • Ductless Heat Pumps • Water Heaters • Boilers • Furnaces • Humidifiers • Geothermal • In Floor Radiant Heating • Custom Duct Work

ANNUAL SERVICE AGREEMENT

STANDARD SERVICE ** Includes the cost of an annual cleaning and inspection on all covered systems and components.

PREMIER SERVICE ** Includes the cost of parts and labor for covered repairs (as listed on back page) plus an annual cleaning and inspection on all covered systems and components. Availability dependent upon age and condition of system and components.

SYSTEMS & COMPONENTS <i>Please indicate number of systems in the spaces below.</i>	PREMIER SERVICE **		STANDARD SERVICE **	
	1st Unit	Each Additional Unit	1st Unit	Each Additional Unit
___ Central Air Conditioning	\$399 ▲	\$379 ▲	\$189	\$179
___ Central Air with Hydro * ●	\$459 ▲	\$439 ▲	\$219	\$199
___ Heat Pump *	\$589 ▲	\$569 ▲	\$279	\$259
___ Geothermal Heat Pump *	\$589 ▲	\$569 ▲	\$279	\$259
___ Gas Furnace or Boiler	\$399 ▲	\$379 ▲	\$189	\$179
___ Oil Furnace or Boiler	\$489	\$469	\$199	\$189
___ Condensate Neutralizer ■ <i>Required with condensing boilers and furnaces</i>	\$179	\$169	\$179	\$169
___ Gas Water Heater ■	\$169	\$159	\$79	\$69
___ Oil Water Heater	\$339	\$319	\$159	\$149
___ Electric Water Heater ■	N/A	N/A	\$59	\$49
___ Bypass Humidifier ■	\$189	\$179	\$89	\$79
___ Steam Humidifier ■	\$319	\$299	\$149	\$139
___ Media Type Air Cleaner ■	N/A	N/A	\$89	\$79
___ Electronic Air Cleaner ■	N/A	N/A	\$79	\$69
___ Ductless A/C (includes 1 head)	\$359	\$339	\$169	\$159
___ Each Additional AC Ductless Head	\$169	\$159	\$79	\$69
___ Ductless HP (includes 1 head) *	\$549	\$529	\$259	\$239
___ Each Additional HP Ductless Head *	\$169	\$159	\$129	\$119
___ Energy Recovery Ventilator * ■	\$269	\$249	\$129	\$119
___	\$ _____	\$ _____	\$ _____	\$ _____
Subtotal	\$ _____	\$ _____	\$ _____	\$ _____
6.35% Sales Tax	\$ _____	\$ _____	\$ _____	\$ _____
TOTAL COST	\$ _____	\$ _____	\$ _____	\$ _____

* Includes (2) inspections per year, Spring and Fall.

▲ Includes coverage for condensate pumps, zone systems and thermostats

■ Coverage only available when you purchase coverage for your primary heating and/or central air conditioning system.

● Includes air handler, thermostat, and a/c system only. Does not include wet side of system. Must have boiler coverage for wet side.

★ Diagnostic Fee of \$109 applies for regular business hours. Diagnostic Fee of \$159 applies for after hours calls, holidays or weekends. 15% discount on non-covered repairs and add-ons.

Agreement Holder Benefits

- First-priority attention for emergency calls
- Annual Agreement Services to be performed during regular working hours

Please don't hesitate to call us whenever the need arises. We appreciate your business, and we strive to provide the best service for your home comfort systems.

Technician: _____

White: Office Copy

Yellow: Customer Copy

Enclosed please find my check for \$ _____

Please make your check payable to: **Stafford Mechanical Services, Inc.**
4 Industrial Park Drive
Stafford Springs, CT 06076

Please charge the fee for my annual service agreement to:

Effective dates of this agreement: From ____/____/____ to ____/____/____

I understand and agree to the terms of this contract. This contract covers only the equipment listed above. In the event of a discrepancy there may be a necessary adjustment.

Signature _____

Date _____

IMPORTANT

Please read the following coverage descriptions, exclusions, and other plan related information before signing this agreement.

Applies to Premier Service agreements only.

Diagnostic Fee of \$109 applies for regular business hours.

Diagnostic Fee of \$159 applies for after hours calls, holidays or weekends.

COVERED SYSTEMS & COMPONENTS

Warm Air Systems - Gas or Oil

- Blower bearings
- Blower belt
- Blower motor
- Blower relay
- Blower wheel
- Furnace control wiring
- Furnace safety controls
- Gas burner components
- Gas controls
- Gas or oil flue vent
- Gas ignition module
- Gas valve
- Inducer blower assembly
- Oil burner components
- Oil filter
- Oil nozzle
- Standard or programmable thermostat
- Transformer

Hot Water Systems - (including Hydro Air Systems) Gas or Oil

- Auto fill valve
- Back-flu preventer
- Blower belt
- Blower motor
- Blower relay
- Blower wheel
- Boiler gauges
- Burner safety controls
- Circulator pumps
- Expansion tank
- Gas burner components
- Gas controls
- Gas or oil flue vent
- Gas ignition module
- Gas valve
- Inducer blower assembly
- Oil burner components
- Oil filter replacement
- Oil nozzle
- Pressure relief valve
- Standard or programmable thermostat
- Transformer

Water Heaters - Gas, Oil or Electric

- Control wiring
- Electric heater elements
- Gas burner components
- Inducer blower assembly
- Oil burner components
- Oil filter
- Pressure relief valve
- Relay
- Safety controls
- Transformer

Central Air Conditioning/ Heat Pump Systems

- Condenser fan blade/rain shield
- Condenser fan motor
- Control relay or contactor
- Heat pump control valve
- Indoor blower assembly
- Refrigerant and leak repairs (R410A only. Excludes R22)
- Refrigerant metering device
- Refrigerant recovery
- Solid state module
- Standard or programmable thermostat
- System safety controls

Control/Zones/ Accessories

- Condensate pump and float switch
- Electronic air cleaners of current design
- Humidifiers of current design
- Media type air cleaners
- Standard or programmable thermostat (incl. battery)
- Zone dampers, motors, and valve heads

NOTE: Stafford Mechanical Services reserves the right to substitute Standard for the Premier Service Plan depending on the condition of the system or system components for which coverage is requested.

COVERAGE EXCLUSIONS

Coverage is Not Provided for These Systems

Chimneys, Timken products, unapproved gas fired a/c systems, Glow Core units, heating or cooling systems not of current design, unapproved conversion burners, Amana heat module systems, unapproved self-contained package gas or oil units, GE down draft, coils, chillers and hot water coils.

Coverage is Not Provided for These System Components

Compressors, heat exchangers, condenser coils, evaporator coils, water heater tanks, oil tanks, Glycol additive, heating oil and hot water coils.

CONDITIONS OF AGREEMENT

1. Any alterations, changes, adjustments or repairs made by anyone other than qualified Stafford Mechanical Services personnel will terminate our obligations under this agreement.
2. Repairs required by fire, flood, power failure, bad weather, acts of God or improper equipment use are not covered by this agreement.
3. This agreement does not extend to changes in work required by future governmental or insurance regulations, including refrigerant handling regulations.
4. System damage from any of the following causes is not covered by this agreement: condensate leaks, frozen or cracked pipes or coils, or the inability of the system to heat or cool the space for which it was designed.
5. This agreement does not apply to external power or control wiring, circuit breakers, or disconnect switches supplying power to the system.
6. This agreement does not cover ductwork or duct cleaning, indoor air quality, structural supports or system sheet metal components.
7. Repairs quoted prior to the effective date of this agreement are exempt from coverage.
8. Stafford Mechanical Services will not replace equipment at its expense. We will replace equipment, with your approval, if proper operation cannot be obtained with available parts. In that instance, you will be billed at prevailing rates, less the appropriate customer discount.